



## Fire & Life Safety Section Recommends

### Fire Prevention Track for FIRE-RESCUE INTERNATIONAL – 2011

#### Codes and Standards that Enhance Public and Fire Fighter Safety and Preserve Community Assets

Session #	WK1
Date/Venue	<b>Wednesday, 08/24/2011 1:00PM - 2:30PM , Room B405</b>
Description	All areas of the fire service need to be involved in the codes and regulations that impact the responders environment. Presentors share the method and procedures in which fire fighter safety and preservation of community assets are brought together and moved forward with regulations, training, and operational discussions. Regulations developed in green building, emergency communications buildings, fire sprinklers, light-weight construction impact safety and fire fighting tactics and strategies.
Speaker(s)	<a href="#">Sean DeCrane</a> <a href="#">Tonya Hoover</a>
Track(s)	<a href="#">Emerging Topics</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	1. Beginner
Learning Objectives	To provide attendees with information on the importance of involvement in the code development process and how the codes and regulations directly impact the fire services ability to do the job safe, effectively, and efficiently.
Methodology	Powerpoint and discussion on the importance of all aspects of the fire service involved in code that addresses protecting communities and our firefighters. Discuss how we can change the built environment.

#### Fire Prevention on a Shoestring Budget

Session #	WK77
Date/Venue	<b>Wednesday, 08/24/2011 1:00PM - 2:30PM , Room B311</b>
Description	The reinvention of fire prevention is key in this economy. Developing strategic partners beyond fire trucks is key to ensuring a continued message is delivered in your community. This program will look at the needs of a fire department to deliver various programs and what partnerships are available. This program is intended to look at code enforcement to public education

	programs and how they can be completed in these challenging times.
Speaker(s)	<a href="#">Bruce Johnson</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	1. Beginner
Learning Objectives	Discuss needs for strategic planning on fire prevention and code enforcement Provide resources to students on means for funding Review successful programs with limited funding
Methodology	The course will utilize personal experiences as well as a power point presentation from a lecture format. The instructor will look towards engaging students during the presentation.

<b>How Politics Changes Fire Prevention</b>	
Session #	WK76
Date/Venue	<b>Wednesday, 08/24/2011 1:00PM - 2:30PM , Room B310</b>
Description	The politics of fire inspection, prevention, and overall community fire protection end in the politic red tape of government. It is important that the Senior staff work together to help reduce the risk of fire in a community and develop strategies to be in front of the political curve. This class gets beyond donkey's and elephants and dives deep into how local politics can change the success of projects.
Speaker(s)	<a href="#">Richard Marinucci</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	Students should identify formal and informal politics that challenge code enforcement Understand techniques that can be utilized Develop comprehension on communication methods between Chief of Department and Fire Marshal for politics
Methodology	The program draws on examples from around the United States with personal exposure to the politics of the traditional fire marshal. This class is designed to challenge our assumptions and stimulate the self realization process of the student.

**Fire Chiefs and Local Government Leaders Partnering for Safety & Sustainability**

Session #	SE9
Date/Venue	<b>Wednesday, 08/24/2011 1:00PM - 4:30PM , Room B404</b>
Description	<p>Fire Chiefs and Local Government Leaders Partnering for Safety &amp; Sustainability:          "The New Now" – Moving Forward and Getting Through the Big Issues This is an interactive program designed to stimulate discussion and/or debate regarding our rapidly changing and, in some cases, deteriorating environment.</p> <ul style="list-style-type: none"> <li>• Economic Realities</li> <li>• The importance of good information and analysis</li> <li>• Innovate – we're in a "New Now"</li> <li>• Set honest, realistic expectations</li> </ul> <p>Four Issues that Drive the Future of the Fire Service (30 minutes each)          The issues will be presented in three parts:</p> <ol style="list-style-type: none"> <li>1. Overview of the topic (5 minutes fire chief; five minutes manager/mayor, each addressing the four overarching themes.)</li> <li>2. Case study (1 or 2, by fire chiefs) – 5 minutes</li> <li>3. Audience interaction around provocative questions beginning with polling followed by audience discussion – 20 minutes</li> </ol>
Speaker(s)	<a href="#">Clay Pearson</a> <a href="#">George Heartwell</a> <a href="#">Joshua Franzel Ph.D.</a> <a href="#">Katy Simon</a> <a href="#">Kurt Latipow</a> <a href="#">Michael Hernandez</a> <a href="#">Ronny Coleman</a> <a href="#">Sandra Schiess</a> <a href="#">Tony McGuirk</a>
Track(s)	<a href="#">Fire Chief's Toolbox</a>
Duration	Seminar - 3.5 Hours
Format	Panel Discussion
Ability Level	3. Advanced
Learning Objectives	To encourage and motivate fire chiefs to rethink and reshape their leadership role with their senior local government policy makers, and managers in order to address realities of delivering efficient and affordable services moving forward in the 21st Century. To propose an agenda and options for further participation and collaboration with the IAFC and its members.

Session #	WK79
Date/Venue	<b>Wednesday, 08/24/2011 3:00PM - 4:30PM , Room B311</b>
Description	Fire chiefs need to not only be aware of "best practices" in prevention but also be their champions. We present results of AFG-funded tests this year in 9 US cities of various ways to adapt best international practices in residential fire safety that led to 40-60% drops in fire deaths. One approach uses line firefighters and/or community representative s to visit high risk homes to test and replace smoke alarms. The research ties to Vision 20/20 national strategies. CDC assisted.
Speaker(s)	<a href="#">Jim Crawford</a> <a href="#">Philip Schaenman</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	1. Beginner
Learning Objectives	-learn what best practices were found internationally for reducing residential fire deaths. -understand the role of the chief in these practices -gain knowledge of how pitfalls were overcome in adapting the practices in the US
Methodology	We show slides of programs in European, Australian, and Canadian FDs. Use case studies to exemplify what worked and what didn't in the US. Ask attendees to identify FDs already using these "best practices" Provide link to free research reports.

Engine Companies Do More Than Extinguishment	
Session #	WK78
Date/Venue	<b>Wednesday, 08/24/2011 3:00PM - 4:30PM , Room B310</b>
Description	This class is going to look into gaining buy in of operation crews for involvement in the code inspection arena. Specifically looking toward creating a safer working environment for responding crews.
Speaker(s)	<a href="#">Michael Evans</a> <a href="#">Sean DeCrane</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	Discuss demands of operational staff in changing environment Review every day opportunities for operational crews on fire prevention Provide resources

	for department's considering engine company inspections
Methodology	Examples from around the United States with personal exposure to the challenges of the operational staff in code enforcement. The instructors have expertise in operations as well as implementing and managing a company based inspection program.

<b>Fire Safety For Students With Disabilities - A Community and Educational Responsibility</b>	
Session #	WK80
Date/Venue	<b>Thursday, 08/25/2011 8:30AM -10:00AM , Room B310</b>
Description	This program will cover the disconnect that is occurring in providing fire safety for people with disabilities, primarily in the higher education setting. With the rapid growth of more students with physical, cognitive and sensory disabilities moving into college settings, it is vital to have a collective approach to addressing the needs and education of this demographic effectively. This program will discuss the disconnects and possible solutions.
Speaker(s)	<a href="#">Gail Minger</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	2. Intermediate
Learning Objectives	The attendee will gain a better understanding of... The different types of disabilities. The educational strategies for addressing different disabilities. The interaction of community, schools and students in fire safety.
Methodology	The presentation will involve personal experiences, real-world case studies and the results of studies conducted by the Michael H. Minger Foundation. As the mother of a student with a disability who died in a fire, I have a unique perspective.

<b>Model Performance Measures for Fire Prevention Programs</b>	
Session #	WK81
Date/Venue	<b>Thursday, 08/25/2011 8:30AM -10:00AM , Room B311</b>
Description	This workshop would include a presentation on model performance measures for fire prevention programs. The team developing them includes the Center for Public Safety Excellence, ICMA, NFPA, ISO, NFA and others. This interactive workshop with small group activities will actually provide

	attendees with time to integrate these measures into prevention activities for their local jurisdictions.
Speaker(s)	<a href="#">Jim Crawford</a>
Track(s)	<a href="#">Community Risk Management</a>
Format	Interactive
Ability Level	2. Intermediate
Learning Objectives	After the workshop attendees will be able to: Recognize the model measures for prevention programs Apply model measures to different prevention strategies (e.g. code enforcement, public education, plan review, etc.) Create measures for their dept.
Methodology	A power point will be provided - and small groups will break out (inside the room) to apply the measures to each prevention area - then individually develop drafts for their own jurisdiction

<b>College Town Forum – Front Porch Couches, A Burning Issue</b>	
Session #	WK82
Date/Venue	<b>Thursday, 08/25/2011 10:30AM -12:00PM , Room B310</b>
Description	College towns have more than their fair share of fires involving upholstered furniture outside of residences. Couch fires on porches, decks, and balconies are more than a nuisance. They can, and do, result in preventable tragedies. Upholstered furniture on porches also provides ready fuel for bonfires associated with street riots. Find out what your peers are doing to minimize, mitigate, or eliminate the risk.
Speaker(s)	<a href="#">Larry Donner</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	1. Beginner
Learning Objectives	Attendees will: Learn how to document the problem. Learn how to develop workable options to mitigate the problem. Discuss effective educational programs to explain the problem to non-fire people.
Methodology	The session will be a PowerPoint lead discussion of the issues associated with upholstered furniture used and stored outside or residences in college towns.

<b>Warning: Cigarettes Are More Than Being Hazardous to Your Health</b>	
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Session #	WK83
Date/Venue	<b>Thursday, 08/25/2011 10:30AM -12:00PM , Room B311</b>
Description	In many states, cigarettes are required to be fire safety compliant. However, in Baltimore, Maryland, many fires are still being determined by fire investigators as their causes being smoking materials related to these cigarettes. This lecture will address the fire problem related to fire safety compliant cigarettes and explain why these cigarettes are still competent sources of ignition.
Speaker(s)	<a href="#">Shawn Belton</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	-To provide an overview of the fire problem related to fire safe cigarettes/smoking materials -To explain why fire safe cigarettes are still competent sources of ignition - To encourage public education about the dangers of cigarettes
Methodology	The presentation will be conducted through lecture and powerpoint. Pictures of actual fires with areas of origins will be displayed. A video of an archived burn test with fire safe cigarettes conducted by ATF will also be shown.

## Social Media Marketing

Session #	WK9
Date/Venue	<b>Thursday, 08/25/2011 10:30AM -12:00PM , Room B406</b>
Description	Department websites are commonplace, but few agencies use social media tools to promote their organization and even fewer are doing it effectively. Using examples and demonstration this program shows what Social Media channels to use, how to use them and, most importantly, how to reach the Agents of Change in your community to take your Social Media message and convert it to Word of Mouth Marketing to gain department support and resources.
Speaker(s)	<a href="#">Rommie Duckworth</a>
Track(s)	<a href="#">Emerging Topics</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	1. Beginner
Learning Objectives	Students will learn: How Social Media Theory can be used in any department's communication strategy. Why and how to use Social Media to target local demographics to gain support, resources and increased public safety.
Methodology	In this program I use video, case studies, custom examples, and Q&A to make the information and recommendations directly relevant to the

attendees.

## Marketing Your Department's Excellence – Effective Public Outreach in a Challenging Environment

Session #	WK103
Date/Venue	<b>Thursday, 08/25/2011 10:30AM -12:00PM , Room B312</b>
Description	Does your community know your department? Does your community know about all of the excellent people who serve your community? Have you ever felt under the microscope of public scrutiny or a negative media article? Do you need to justify your budget? You will learn easy-to-implement communication and marketing programs. Effective community outreach can protect your budget and your reputation while providing the strategic positioning as the community leader.
Speaker(s)	<a href="#">Eric Nickel</a>
Track(s)	<a href="#">Misc</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	1. Beginner
Learning Objectives	1) Learn how to implement easy public outreach and marketing programs to keep the community on your side. 2) Learn how to utilize a strategic marketing calendar. 3) Learn how to create effective media releases that meet their unique needs.
Methodology	A visually appealing PowerPoint will tell the story (not bullet points). Graphically appealing marketing materials will illustrate successful case studies. Upon completion, the learners will be able to create the start of their marketing program.

## Strategic Development of Community Fire Protection

Session #	WK84
Date/Venue	<b>Thursday, 08/25/2011 1:00PM - 2:30PM , Room B310</b>
Description	Code Development, State Mandated Codes, ISO, and planning commissions all too often place demands on developers beyond fire prevention. This program will explore opportunities of placing fire safety in the drivers of new buildings and development.
Speaker(s)	<a href="#">Ronny Coleman</a>
Track(s)	<a href="#">Community Risk Management</a>

Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	Review the need of fire prevention in a community with its overall risk reduction Discuss the need for a community plan and options that exist beyond fire department staffing levels Review opportunities for development of code enforcement.
Methodology	The program draws on examples from around the United States with personal exposure to the challenges of the Fire Marshal. Teaching utilizes power point, class discussion, and video to provide realism and techniques that can be taken back home.

## Credentials, What's In Your Wallet

Session #	WK85
Date/Venue	<b>Thursday, 08/25/2011 1:00PM - 2:30PM , Room B311</b>
Description	Why does the fire marshal need certification? Do Credentials for your staff in fire prevention truly matter? Is it about taking a test or attending a course? Are some credentials more important then others? This course will look at the options for development for staff in code enforcement and prevention. This will include how to include new programs from the Center for Public Safety Excellence as well as traditional programs from the ICC or NFPA.
Speaker(s)	<a href="#">Alan Purdue</a> <a href="#">Laurent McDonald</a> <a href="#">Paul Brooks</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Panel Discussion
Ability Level	1. Beginner
Learning Objectives	Review need for certification of technical staff Discuss trends for new programs Provide resources to students on what should be utilized versus what is necessary.
Methodology	The program draws on examples from around the United States with personal exposure to the challenges of training specialty staff. The program will look toward trends and provide resources for ensuring certification in a challenging financial arena.

## Applying Performance Measurements to Fire Inspection/Code Enforcement Programs

Session #	WK86
Date/Venue	<b>Thursday, 08/25/2011 3:00PM - 4:30PM , Room B310</b>
Description	This program will show how performance measurements from NFPA, ICMA and CPSE are applied to current programs and the importance of reporting these measurements.
Speaker(s)	<a href="#">Martin King</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	2. Intermediate
Learning Objectives	At the end of the program, the attendee will: be able to identify at least eleven performance measurements, be able to identify the importance of reporting, and apply them to their department.
Methodology	The presentation will begin the performance measurements through lecture and then move into participation for the audience to focus on performance measurements that will assist with improving their program. The program will end with lecture on report

Firefighter Fatality Reduction & Community Risk Reduction	
Session #	WK87
Date/Venue	<b>Thursday, 08/25/2011 3:00PM - 4:30PM , Room B311</b>
Description	The NFFF & Vision 20-20 have partnered to evaluate the current state of CRR throughout the United States and to develop a "model management program" for CRR. A model program was developed by 12 demonstration departments who have had a long-standing commitment to CRR. Strategies include the development of CRR-specific goals that can be adapted to local situations. The presentation will include a review of a national survey, review of resources and a question and answer session.
Speaker(s)	<a href="#">Vickie Pritchett</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	Describe attributes of CRR; identify gaps in a local program and methods to close knowledge and operational gaps; identify how a commitment to CRR can reduce emergency incidents within a community and impact firefighter injuries and fatalities

Methodology	The presentation focuses on reducing firefighter injuries and fatalities by focusing on the need to champion public education as a critical fire and life safety component. Identified best practices will be discussed. Open participation is encouraged
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## We Have a Sprinkler Ordinance, Now What?

Session #	WK88
Date/Venue	<b>Friday, 08/26/2011 10:30AM -12:00PM , Room B310</b>
Description	The increasingly common adoption of local residential sprinkler ordinances has revealed a new challenge for some jurisdictions: What is the most effective and efficient way to put that ordinance into practice? We will present an established process and model guidance to ensure consistent implementation and administration of residential sprinkler ordinances at the local level based on the experiences and practices of jurisdictions throughout the U.S. that have accomplished this successfully.
Speaker(s)	<a href="#">Jim Narva</a> <a href="#">Lane Wintermute</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Case Study
Ability Level	2. Intermediate
Learning Objectives	Explain steps in successful plans review; Identify procedure to ensure use of properly certified installers; Discuss key management issues involved in a thorough inspection; Describe process of obtaining proper approvals for sign-off on installation
Methodology	This presentaters will use case studies, examples and models to guide students through the proper steps of successfully implementing a sprinkler ordinance - as well as "what not to do." Students also will receive a guidebook to take home.

## Open Space Islands, Wildfire Challenge

Session #	WK89
Date/Venue	<b>Friday, 08/26/2011 10:30AM -12:00PM , Room B311</b>
Description	Open Space Islands (OSI) are the lands set aside within communities for wildlife habitat, watersheds, recreation and other uses. Open Space Islands are a growing part of the urban landscape and pose wildfire threats to

	citizens and urban infrastructure. Managing the fire threat and responding to the OSI fire is a growing issue that affects every community with any type of open space. As Open Space is acquired a management strategy and cooperation with the fire department is critical.
Speaker(s)	<a href="#">Dave Driscoll</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	1. Beginner
Learning Objectives	Identify Open Space Islands within your community, Awareness of the fire threat issue of Open Space Islands Take home tools for participating in the Open Space Island mitigation and response issue.
Methodology	Group interaction of open space islands within the community, examples of OSI in the USA. Consequences of wildfire in the OSI. Discussion of mitigation of the OSI wildfire threat. Response to the OSI wildfire. Management Options. Q&A

Federal Legislative Update	
Session #	WK18
Date/Venue	<b>Friday, 08/26/2011 10:30AM -12:00PM , Room B406</b>
Description	From grant funding to public safety communications to tax and administrative policy, the federal government is playing a larger role in the management of the modern fire and emergency service. Learn about the new bills in Congress and legislative issues that will affect your department, including funding for the FIRE and SAFER grants and the U.S. Fire Administration, communications interoperability, taxation, labor relations, and wildland fire policy.
Speaker(s)	<a href="#">Alan Caldwell</a> <a href="#">Kenneth LaSala Jr</a>
Track(s)	<a href="#">Emerging Topics</a>
Duration	Workshop - 1.5 Hours
Format	Panel Discussion
Ability Level	1. Beginner
Learning Objectives	- Educate the attendees about the important role that the federal government plays in basic fire service operations. - Update on the status of federal legislation. - Help the attendees to understand how they personally can affect federal policy.

Methodology	This will be a panel discussion hosted by the IAFC's Government Relations and Policy department.
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## Elected Officials Round Table on Related Topics and Concerns

Session #	WK106
Date/Venue	<b>Friday, 08/26/2011 10:30AM -12:00PM , Room B312</b>
Description	This interactive round table will allow elected officials to ask questions and discuss topics including ethics, Board/Chief relationship, public meeting format, Chief's contracts, Board member conduct and responsibility and any questions or concerns Elected Officials have in the fulfillment of their duties. Learn the national issues that are discussed in Washington D.C. and how they affect every fire department in the United States.
Speaker(s)	<a href="#">Brian McMahan</a> <a href="#">George Dunkel</a> <a href="#">Ken Jones</a> <a href="#">Mark Kreutzer</a>
Track(s)	<a href="#">Misc</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	2. Intermediate
Learning Objectives	Allow Elected Officials the opportunity to discuss pertinent issues, learn national fire service issues, resources available, avoid legal pitfalls, build better relationship between Boards and Chiefs and become better informed Elected Officials
Methodology	This seminar will be a round table discussion with a moderator and 3-5 Elected Officials and attorneys well versed in fire departments and public governance laws. Individual topics may be discussed to encourage interaction among attendees.

## The Central Station Alarm Industry and the IAFC Present Changes to the NFPA 72 Fire Code

Session #	WK110
Date/Venue	<b>Friday, 08/26/2011 1:00PM - 2:30PM , Room B401</b>
Description	The IAFC, working with the Central Station Alarm Association (CSAA) and other industry groups, have been working on the promulgation of changes to NFPA 727reg; The National Fire Alarm and Signaling Code®, to aid in the reduction of unwanted and false alarms. This session will

	review the proposals that were submitted for consideration during the Report of Proposal (ROP) Meetings that were held this January for the 2013 edition of this standard. The technical substantiation of these proposals will be covered, as well as the reasons behind the committee actions on each. This presentation will also discuss the comments that are being proposed for the Report of Comments (ROC) meetings later this year.
Speaker(s)	<a href="#">Jay Huhn</a> <a href="#">Lou Fiore</a> <a href="#">Peter Lowitt</a> <a href="#">Rick Simpson</a> <a href="#">Shane Clary Ph.D.</a>
Track(s)	<a href="#">Emerging Topics</a>

Recovery and Resiliency –What It Means To Your Agency	
Session #	WK90
Date/Venue	<b>Friday, 08/26/2011 1:00PM - 2:30PM , Room B310</b>
Description	The purpose of the session is to introduce participants to recovery and resiliency planning. The session will identify the difference between recovery and resiliency planning / execution and what it means to public safety agencies. It is important for response agencies to fully understand how recovery and resiliency will be developed and implemented as communities develop resilience and recovery into all hazards planning. Grants for recovery and resiliency planning will also be covered.
Speaker(s)	<a href="#">Steven Fruchtman</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Interactive
Ability Level	1. Beginner
Learning Objectives	Define recovery and resiliency Describe the basic planning components for recovery and resiliency planning Discuss the impact of recovery / resiliency planning on your agency / jurisdiction
Methodology	This will be a facilitated session designed to engage participants with challenging questions, the review of actual case studies and timely / current topic information

**Keys to Demonstrating Your Prevention Programs Worth**

Session #	WK92
Date/Venue	<b>Friday, 08/26/2011 3:00PM - 4:30PM , Room B310</b>
Description	It can be difficult to prove that prevention works and that it can be a cost effective method to protect a community from fire and other hazards. Implementation of evaluation tools and techniques will improve an organization's ability to demonstrate the value a prevention program brings to the community. This course provides tools which evaluation can be used to streamline and improve the effectiveness of current programs and identify areas which are not being adequately addressed.
Speaker(s)	<a href="#">Jodie Hettrick</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	1. Beginner
Learning Objectives	The student shall identify evaluation tools to effectively measure the effectiveness of an educational presentation or code enforcement program.
Methodology	This lecture presentation will use statistics and best practices examples to demonstrate the benefits of evaluating prevention programs.

Fire Marshal 101, More Than A Badge	
Session #	WK93
Date/Venue	<b>Friday, 08/26/2011 3:00PM - 4:30PM , Room B311</b>
Description	This program looks at the critical role of the fire marshal within an organization and provides tools for the fire chief and fire marshal in understanding demands on the position. The course will look at tips that can be implemented by a Fire Marshal or Fire chief to ensuring success of a fire marshal in the first year. The course discusses the need for project management, customer service, code development, and time management to name a few.
Speaker(s)	<a href="#">Michael OBrian</a>
Track(s)	<a href="#">Community Risk Management</a>
Duration	Workshop - 1.5 Hours
Format	Lecture
Ability Level	2. Intermediate
Learning Objectives	Provide details on the role of the fire marshal in a fire department and community Discuss techniques on time management and project management Review roles of the fire marshal in the senior staff Review the

	leadership and communication traits.
Methodology	The program draws on examples from around the United States with personal exposure to the challenges of the Fire Marshal. Teaching utilizes power point, class discussion, and video to provide realism and techniques that can be taken back home.