



Officer Development Program Leadership Development Certification Series

Leadership Development Certification Series (LDCS-CO I)

Company Officer I

Micro-Credential Course: Online and Hybrid - Unit Learning Outcomes (ULOs)

1. General - Operations:

1. Select a strategy with safety guidelines.
2. Discuss resource management in an emergency situation.
3. Explain community risk reduction in various settings.
4. Describe how to promote teamwork at an emergency event.

2. Human Resources:

1. Discuss leadership principles.
2. Identify inclusion strategies in personnel recruitment.
3. Outline conflict resolution techniques.
4. Summarize the purpose of performance evaluations.

3. Administration:

1. Manage organizational resources efficiently.
2. Consider legal implications involving emergency operations.
3. Describe risk management basics.
4. Explain communication strategies.

4. Emergency Services Delivery:

1. Articulate steps in coordinating multi-agency resources during emergencies.
2. Classify key components of emergency response plans.
3. Explain factors affecting emergency services effectiveness.
4. Recognize the impact of technological advancements in emergency services delivery.

5. Emergency Responder Health & Safety:

1. Describe safety prevention measures during an emergency event.
2. List personal protective equipment components for an emergency event.
3. Determine basic first aid techniques for initial emergency medical care.
4. Discuss stress management strategies to support firefighter mental health

6. Emergency Management:

1. Outline emergency management components for disaster response.
2. Indicate steps in creating emergency response plans for various scenarios.
3. Explain risk assessment methods.
4. Discuss roles and responsibilities of stakeholders in emergency management.

7. Community & Government Relations:

1. Explain community engagement benefits.
2. Demonstrate communication strategies with local leaders during emergencies.
3. Outline positive community relationships to enhance public safety initiatives.
4. Identify government agencies involved in public safety and disaster preparedness.

8. Fire Inspection & Fire Investigation:

1. Define fire inspection objectives.
2. Recognize ethical considerations for fire inspectors.
3. Describe methods of evidence collection during fire investigations.
4. Explain the importance of accurate data in determining fire causes.

Leadership Development Certification Series (LDCS-CO II)

Company Officer II

Micro-Credential Course: Online and Hybrid - Unit Learning Outcomes (ULOs)

1. General – Emergency Operations:

1. Identify emergency response protocols.
2. Apply appropriate tactical skills.
3. Demonstrate fire safety procedures.
4. Describe emergency communication procedures.

2. Human Resources:

1. Establish a comprehensive training program.
2. Identify career development opportunities.
3. Employ compliance with labor laws and regulations.
4. Develop staffing schedules for adequate coverage.

3. Administration:

1. Implement outreach procedures for organization.
2. Prepare a targeted message for a diverse audience.
3. Manage all forms of media interactions.
4. Establish community engagement program.

4. Emergency Services Delivery:

1. Coordinate mutual aid responses.
2. Allocate resources strategically during mutual aid.
3. Facilitate interagency communication.
4. Evaluate mutual aid effectiveness.

5. Emergency Responder Health & Safety:

1. Organize safety training sessions.
2. Outline hands-on skill development.
3. Evaluate training program effectiveness.
4. Implement continuous improvement in responder training.

6. Emergency Management:

5. Develop comprehensive disaster response.
6. Evaluate community vulnerabilities.
7. Implement targeted disaster preparedness measures.
8. Employ technology solutions

7. Community & Government Relations: (Online)

5. Coordinate community engagement during emergencies
6. Collaborate with local leaders to ensure informed emergency interaction.
7. Illustrate community safety awareness.
8. Establish partnerships with agencies.

8. Community Risk Reduction: (Online)

5. Develop targeted safety initiatives
6. Execute comprehensive risk assessments
7. Implement proactive safety measures
8. Manage risk reduction plans

Leadership Development Certification Series (LDCS-CO III)

Company Officer III

Micro-Credential Course: Online and Hybrid - Unit Learning Outcomes (ULOs)

1. General – Emergency Operations:

1. Integrate public health considerations into emergency response planning.
2. Coordinate resources to address public health needs during emergencies.
3. Assess community health impact.
4. Evaluate emergency operations' success in community health outcomes

2. Human Resources:

1. Integrate community health considerations into HR policies and practices.
2. Promote wellness programs fostering both employee and community health.
3. Organize community partnerships to enhance healthcare workforce development.
4. Calculate HR strategies' impact on community well-being.

3. Administration:

1. Incorporate health equity principles into administrative decision-making processes.
2. Manage healthcare resources to improve community health outcomes.
3. Collaborate with local health agencies.
4. Evaluate administrative strategies impact on overall community health.

4. Emergency Services Delivery:

1. Enhance response protocols to prioritize community health.
2. Integrate public health expertise into emergency service strategies.
3. Collaborate with local health partners for holistic community well-being.
4. Evaluate emergency response's impact on broader community health outcomes.

5. Emergency Responder Health & Safety:

1. Promote responder well-being for healthier, resilient communities.
2. Apply safety protocols to protect both responders and community health.
3. Collaborate with healthcare partners for improved emergency responder health.
4. Evaluate safety measures impact on community health and safety outcomes.

6. Emergency Management:

1. Lead interdisciplinary emergency response teams for community health prioritization.
2. Integrate public health strategies into comprehensive emergency response planning.
3. Demonstrate effective resource coordination during emergency response.
4. Implement resource allocation strategies for efficient event management

7. Community & Government Relations: (Online)

1. Analyze community-government collaboration in public health crises.
2. Evaluate policies impacting public health emergency responses.
3. Navigate regulatory frameworks in public health crisis management.
4. Create tailored community-government strategies for health emergencies.

8. Community Risk Reduction: (Online)

1. Analyze community health data.
2. Implement strategies to enhance community well-being.
3. Collaborate with stakeholders for effective CRR program.
4. Evaluate CRR initiatives for measurable improvements.