

TC Energy



NOTES:

INITIAL PIPELINE EMERGENCY CALL INFORMATION



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When contacting a Pipeline representative, regarding a product release, expect to provide the following information:

CALLER INFORMATION	ADDRESS / LOCATION (Where is the Emergency?)
Caller's Name	Physical Address
Caller's Phone Number	City, Co., State, Zip
Call Back Phone Number	Landmarks, River Crossings, Intersections, Etc.
Caller's Location	GPS Location (if available)

TYPE OF EMERGENCY	INJURIES
Fire	Injuries (Yes/No)
Gas/Liquid Leak	Employee(s)
Explosion	Contractor(s)
Fatalities	First Responder(s)
Property Damage	Public / Civilians
Environmental Damage	Are any people in immediate danger? (Yes/No)
Other Details	Other Details

While in contact with the Pipeline company, request their arrival time and any specific requests / needs the company has.