



## Volunteer & Combination Officers Section of The International Association of Fire Chiefs

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### Fire-Rescue International 2014 – Dallas

#### VCOS ANNUAL MEETING

Thursday, August 14, 2014

2:00 – 3:30 PM

Room D166

#### MINUTES

Chief Wall called the meeting to order at 2 PM. About 40 VCOS members and guests were in attendance, not including the VCOS board.

➤ Pledge of Allegiance

➤ Introduction of the VCOS Board

Board members were recognized and thanked for their dedication to VCOS. Chiefs Larson and Wilson were not able to attend due to personal/family commitments.

➤ Introduction of Guests

Chief Wall recognized past VCOS chairs and mentioned that this year marks the VCOS 20<sup>th</sup> anniversary. A special commemorative coin was passed out to all in attendance.

Chief Buckman gave a brief history of VCOS. In 1998 Chief Goldfeder was appointed chair of the volunteer committee. There was some resistance at first for the formation of VCOS as a section. The purpose was to raise awareness of volunteer issues. Volunteer and combination was added to the name later. It has been a great 20 years.

The two candidates running for IAFC Second Vice President, Chiefs Tom Jenkins and Niles Ford, addressed the group and asked for support.

#### Election Committee Report

##### Election Committee Report – Chief Joe Florentino, Chair

- Introduction of 2014 Elections Committee: Chief Joe Florentino (Chair), Chief Chris Barron, Chief Donna Black
  - Election results for the VCOS Board for 2014:
    - At-Large Board Members with 3-year terms through 2017: Chief Norvin Collins, Chief Charles Flynn, Chief Randy Larson
    - At-Large Board Members with 1-year term through 2015: Chief Jason Catrambone
    - Acceptance of election results
  - Explanation of selection process for VCOS Officers (Chair, Vice Chair, Secretary/Treasurer)

- Introduction of Chief Metcalf to swear in the new VCOS board members – Chief Timothy Wall

Chief Metcalf congratulated VCOS on 20 years and all of the section's work. Chief Eggleston has been a great addition to the IAFC board as the International Director for VCOS. Chief Metcalf thanked Chief Windisch for being part of the FRI general session panel. VCOS continues to raise the bar and has a high caliber of leadership that contributes to the betterment of the fire service. Chief Metcalf challenged VCOS to participate with energy and lead courageously. He then conducted the swearing-in ceremony for Chiefs Catrambone, Collins, and Flynn.

**Motion by Chief Ed Richards and seconded by Chief Pete Mellits to approve the elections committee report. Motion carried.**

## **Executive Committee Reports**

### **Chair's Report – Chief Timothy Wall**

- Celebrating VCOS' 20<sup>th</sup> Anniversary  
Make sure to get a VCOS 20<sup>th</sup> anniversary commemorative coin before you leave.

- New and Existing Partnerships

Chief Wall thanked the various partners for their support and friendship to VCOS. Chief Ron Siarnicki from NFFF stated that he really enjoyed the past Symposium in the Sun. He also appreciated VCOS' involvement with Tampa 2.

VCOS formed an official partnership with iWomen this past year and Chief Carol Brown addressed the group. iWomen will send two of their members to this year's Symposium in the Sun. She encouraged VCOS to use iWomen as a resource for issues such as diversity, maternity and leave policies, and ensuring facilities are gender inclusive, etc.

Chief Wall mentioned there is an opportunity for six individuals to participate in the Firehouse roundtable/forum to represent volunteers. Contact him if you are interested.

- General Update on VCOS activities since FRI 2013  
These will be included in the committee/project updates throughout the meeting.
- Membership Update
  - Current membership stands at: 2,456
- VCOS booth travel for the last twelve months:
  - Symposium in the Sun – November 2013, Clearwater Beach, FL
  - iWomen Conference – February 2014, Tucson, AZ
  - FDIC – April 2014, Indianapolis, IN
  - Pennsylvania Fire Expo – May 2014, Harrisburg, PA
  - SEAFAC Conference – June 2014, Knoxville, TN
  - New England Division Annual Conference – June 2014, Springfield, MA
  - Firehouse Expo – July 2014, Baltimore, MD

### **Vice Chair's Report – Chief Jim Wilson**

- Chief Wilson was not able to attend. He sits on the Near Miss Taskforce. Ms. Laura Bell will provide an update on the Near Miss program later in the meeting.

### **International Director's Report – Chief Dan Eggleston**

➤ Update from the IAFC Board of Directors

The IAFC and VCOS are both member driven organizations with great partnerships. Chief Eggleston stated that he hoped everyone was enjoying FRI so far. This year's conference has many changes compared to past years such as having a more compressed schedule and doing a Presidential luncheon instead of a dinner. One of the IAFC's focuses this year has been on balancing the budget. A huge win for the IAFC and VCOS was the exemption of volunteers from the Shared Responsibility Provision of the Patient Protection and Affordable Care Act (PPACA). A lot of hard work went into this and VCOS made a difference.

➤ VCOS Involvement with Tampa 2

VCOS sent several representatives to NFFF's Tampa 2. It was a very productive meeting with lots of great discussion.

➤ POV Response Best Practices Paper

VCOS is working to create a best practices document on POV response. The second draft is in progress and will be reviewed with the IAFC's Safety Health and Survival Section and the National Volunteer Fire Council. This idea came out of the Tampa 2 meeting.

**Treasurer/Secretary's Report –Chief Fred Windisch**

➤ Update on Section Finances

Chief Windisch discussed the section finances. When VCOS first started, members had to use their own money to keep the section going. Pierce has donated over \$600,000 towards *Beyond Hoses and Helmets* and VCOS courses. *Fire Rescue Organizational Guidance for Volunteer Leaders (FROG)* was launched within the last few years. In addition, VCOS has several other courses like *You and ISO* and *Leading the Transition*. New financial codes have been established for better tracking. VCOS has established a financial reserve policy to ensure the organization remains financially stable. The policy is to retain a minimum of \$100,000 at year end in the General Fund as well as in the Pierce initiative account. Symposium had a profit of about \$80,000.

**Motion by Chief Joe Florentino and seconded by Chief John Buckman to accept the financial report. Motion carried.**

**Committee Reports – Board Members & Section Members**

**Committee Report – Chief Mike Vaughn, Chief Randy Larson**

➤ *FRI Scholarships*

- Presentation of 2014 scholarship checks to:
  - Lieutenant Charles Bailey, Rineyville (Ky.) Fire Department
  - Chief Timothy Morrissey, Sherborn (Mass.) Fire Department

Each recipient received a \$1,500 check to attend FRI. This scholarship was developed to promote leadership and education.

Chief Morrissey and Lieutenant Bailey thanked VCOS for the opportunity to attend through the scholarship. Both are from small communities and would likely be unable to attend otherwise. They appreciate the opportunity to network and learn.

**Committee Report – Chief Norvin Collins, Captain Ken Sedlak, and Mr. Jeff Oathout, Mr. Alex Day & Mr. Michael Butler representing TargetSolutions**

➤ *Training Officer Award*

- Presentation of 2014 award
  - Captain Chip Everett of Oshtemo (Mich.) Fire and Rescue

Mr. Michael Butler introduced Captain Everett and presented the award. He mentioned how impressive his training efforts have been. Captain Everett thanked TargetSolutions and VCOS. He didn't even know he had been nominated and was very humbled by this recognition.

**Committee Report – Chief Jim Seavey, Chief Mike Vaughn, Mr. Jeff Siegrist & Mr. Ron Oettel representing Provident Insurance**

- *John M. Buckman III Award*
  - 8<sup>th</sup> year that VCOS has worked with Provident Insurance on the *John M. Buckman III Leadership Award*, to honor a chief officer from a volunteer or combination department for demonstrated leadership, integrity and outstanding moral values within the fire service.
  - Applications due August 31

The winner will receive free registration to the Symposium in the Sun and will have their travel expenses paid for by Provident. Information is available on the website.

Chiefs Parr and Barron were recognized as past recipients. Chief Barron was also congratulated on winning Volunteer Fire Chief of the Year.

**Committee Report - Chief Jim Wilson, Chief Charles Flynn, Chief William Jenaway and Mr. Troy Markel, representing VFIS**

- *Safe Driving Award*
  - 7<sup>th</sup> year of VFIS sponsorship of the award which honors a department which has experienced a significant and verifiable reduction in, and/or zero collisions/incidents/crashes during a one-year time period.
  - Applications due August 31

The winner will receive free registration to the Symposium in the Sun and will have their travel expenses paid for by VFIS. Information is available on the website.

**Committee Report - Chief Randy Larson and Chief William Jenaway and Mr. Troy Markel, representing VFIS**

- *Retention & Recruitment Award*
  - 7<sup>th</sup> year of VFIS sponsorship of this award to honor departments which have developed creative and successful retention and recruitment programs.
  - Applications due August 31

The winner will receive free registration to the Symposium in the Sun and will have their travel expenses paid for by VFIS. Information is available on the website.

**Symposium Committee Report – Chief Norvin Collins, Chief Shane Crutcher, Chief Fred Windisch**

- *Symposium in the Sun 2014*
  - Introduction of the Committee: Fred Windisch, Jim Wilson, Vickie Pritchett, John Buckman, Norvin Collins, Tim Holman, Eddie Buchanan, Shane Crutcher
  - November 6-9, Hilton Clearwater Beach, FL
  - Theme: Taking It To The Streets

**Committee Report – Chief Shane Crutcher, Chief Jason Catrambone**

- *2014 Symposium Scholarship Recipients*
  - Chief Jennifer Williams, Southeast Chickasaw Volunteer Fire Department (Miss.)
  - Chief Ken Ranalli, Demorest Fire Department (Ga.)
- *Emerging Leader Scholarship – Chief Richard Gasaway*
  - 2014 Recipient: Assistant Fire Marshal/Deputy Emergency Management Coordinator Dan Kerrigan, East Whiteland Township (Penn.)

Chief Gasaway addressed the group and stated that giving back through the scholarship is important to him.

### **Committee Report – Chief Shane Ray, Ms. Vickie Pritchett**

#### ➤ Diversity Report

Chief Ray reported that the report is still in progress and apologized for the delay. The money VCOS has invested in the project will be put to good use. He is glad to see that VCOS now has an official partnership with iWomen.

Ms. Pritchett added that content has been gathered and they need to add graphics and compile it into a great resource. This report is another example of VCOS leading the way.

### **Committee Report – Chief Charles Flynn**

#### ➤ NVFC SAFER Recruitment and Retention Grant

There is a steering committee meeting in September for the NVFC SAFER Recruitment and Retention grant. Chief Flynn will represent VCOS on that committee. Chief Flynn also announced that the Connecticut Fire Chiefs Association was also awarded a grant and will partner with the IAFC's Volunteer Workforce Solutions team.

### **Committee Report – Chief Shane Crutcher, Chief Randy Larson**

#### ➤ *Communications Committee*

- Website and social media
- Newsletters
- 20<sup>th</sup> anniversary publication
- Symposium app
- ISO class question

### **Committee Report – Chief Jim Middleton**

- #### ➤ *NFPA 950: Standard for Data Development & Exchange for the Fire Service*
- Attended meeting March 31 – April 2, 2014 in Austin, TX

### **Committee Report – Chief Ed Boring**

- #### ➤ *NFPA 350: Confined Space Safe Work Practices*
- Attended meeting in April 2014 in Quincy, MA

### **Committee Report – Chief Greg Render**

- #### ➤ *NFPA 1720: Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Volunteer Fire Departments*
- Representatives: Greg Render, Committee Chair (rural), Nicholas Sohyda (urban), Chris Barron (suburban), Greg Jakubowski (Alternate-rural), Ron Cheves (alternate-suburban), Joe Davis (alternate-urban)

### **Committee Report – Chief Ed Richards**

- #### ➤ *IAFC Terrorism and Homeland Security Committee Report*
- Working on a "Fire as a Weapon" initiative
  - Creating an Active Shooter Program using the Rescue Task Force (RTF) concept
  - Updating the "Homeland Security: Intelligence Guide for Fire Chiefs"
  - Developing the T&HS Committee's Strategic Plan – Chief Richards asked if anyone has suggestions for things they should work on then please get in touch with him.

### **Committee Report – Chief Brett Waters**

- #### ➤ *Strategic Plan*

- Updating the plan and formalizing historical data. A draft update will be available for the November Board meeting. Requesting any additional information from the committees and Board Members regarding projects and status.
- VCOS Historical Document
  - Updating VCOS history spreadsheet to capture important VCOS information
- Canadian Association of Fire Chiefs (CAFC)
  - Chief Richard Boyes is still coordinating the BH&H program through the Ontario Association of Fire Chiefs.
  - 7-8 classes expected to be completed this year with more in the cue
  - They had a productive Instructor's Meeting in January 2014
  - They have almost completed updates to the Leadership, Training and Marketing sections
  - Added one new instructor from Alberta
  - They continue to get great reviews from students
  - They have become self-sustaining
  - Next instructors meeting will be in Toronto on January 23, 2015 and we're invited to attend
- Bereavement Uniform Program (Mr. Steve Cohen will report on later in the agenda.)

### **Committee Report – Chief Ken Richards**

#### ➤ *FRI Planning Council*

Provide any feedback to him on your FRI experience this year.

### **Committee Report – Chief Daniel Noonan**

#### ➤ *Patient Protection & Affordable Care Act (PPACA) Task Force*

- VCOS' role in the volunteer exemption under the Shared Responsibility Provision
- Class at FRI on the Impact of the ACA on the Fire Service: Wed, August 13<sup>th</sup> at 1330.
- Providing a report of emerging PPACA related issues every six months.
- Massachusetts implemented a form of the ACA in the state (hence Massachusetts is a good forecast of how the national ACA will impact the population and EMS). The state has seen an increase in EMS call loads as a result. There is a potential loss of reimbursement in ambulance transports when the ACA stops reimbursing for "non-necessary" ambulance transports.
- A lot of community paramedic models are developing nationwide.

### **Committee Report – Chief Richard Lieder**

#### ➤ *Fire Service Research Institute (RECEPI)*

- [www.fireresearchpolicy.org](http://www.fireresearchpolicy.org)
- FP&S Grant: RESCUES – bringing research to the fire service. VCOS will have a rep on the stakeholder group for this project. Focus groups tomorrow and Saturday in room D226 – need people to attend.

### **Committee Report – Chief Fred Crosby**

#### ➤ *NACO Representative*

### **Committee Report – Chief Kevin Cooney**

#### ➤ *National Fallen Firefighters Foundation*

- Tampa 2

### **Committee Report – Chief Mike Vaughn**

#### ➤ *Volunteer Labor Management Initiative Project*

- Project in a holding pattern waiting for word from the IAFF/IAFC leadership in order to move the project forward with the help and support of the IAFF.

### **Committee Report – Chief Greg Render**

#### ➤ *Beyond Hoses & Helmets*

- To date in 2014, the section has delivered 9 courses, reaching over 300 students

- There are 5 remaining courses scheduled in 2014

**Committee Report – Chief Norvin Collins**

- *Fire Rescue Organizational Guidance for Volunteer Leaders (FROG) Program*
  - Class completed in VA in Feb. in conjunction with BH&H
  - Upcoming class in MD in Dec. 2014; courses being scheduled next year: NY, KY, VA, and TN
  - 2 instructors added to cadre: Pat Kenny, Devon Wells (Training to coincide with one of the upcoming courses.)

**Committee Report – Chief Larry Curl and Mr. Skip Gibson**

- *“You and ISO” Educational Program*
  - Course conducted in May 2014 in Kentucky with 86 students
  - Looking at 3 seminars to be scheduled this year and 1 in 2015: MA in October, FL in November, VA - date TBD, KY in Feb. 2015
  - Need a location out in the Western states: California, Colorado, Nevada, Utah
  - Using an online system for registration, certificates, rosters, tracking income, etc.

**Committee Report – Chief Ron Cheves**

- *“Leading the Transition in Volunteer & Combination Fire Departments”*
  - LTC course was delivered at Fire Rescue East in Daytona Beach in Jan. 2014
  - Next course will be at the Michigan Fire Chief’s Conference Oct. 15-17
  - The course for Fire Show Reno was not selected this year
  - Submitting “Call for Presentations” at all of the national conferences.

**Committee Report – Chief Dan Eggleston, Chief John Oprandy**

- *On-Fire Leadership Webinars*
  - Using IAFC’s WebEx platform
  - Conducted monthly – next webinar is on Sept. 11 on Communicating Your Passion with Chief LaBelle

**Committee Report – Chief Randall Parr**

- *VCOS VISION Project: [www.vcos.org/VISION](http://www.vcos.org/VISION)*
  - National rollout here at FRI
  - Visit the site and submit resources

The challenge leaders and others that worked on the VISION project were recognized with a token of appreciation – a 20<sup>th</sup> anniversary coin on an acrylic plaque.

A PowerPoint presentation was given by Chief Parr and Ms. Ameen (attached).

<b>Additional Updates</b>
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- Legislative Update – Mr. Evan Davis, IAFC Government Relations Coordinator

FY15 Appropriations: The House and Senate have recently released their FY15 Appropriations bills (reflected in the chart below – all values are in millions). However, it is unlikely that they will come to a compromise on the funding levels before the end of the fiscal year (Sept. 30). As a result, Congress is expected to pass a continuing resolution to fund operations until an appropriations bill can be passed.

Program	FY 2014	FY 2015 (President’s Request)	FY 2015 (H.R. 4903)	FY 2015 (S. 2534)
USFA	44	41.4	44	44
FIRE	340	335	340	340

SAFER	340	335	340	340
SHSGP	466.3	*	466.3	467
UASI	600	*	600	600
DHS Office of Health Affairs	126.76	125.8	128	124.6
Urban Search and Rescue	35.18	27.5	27.5	35.2
Volunteer Fire Assistance	13.03	13	13	13

VRIPRA: The IAFC continues to vigorously support the Volunteer Responder Incentive Protection Reauthorization Act (VRIPRA, H.R. 3747 / S. 501). The House bill currently has 57 cosponsors, while the Senate bill has 13. In May, Senator Susan Collins (R-ME) offered the VRIPRA as an amendment to the annual tax extenders bill. Unfortunately, this bill was held up due to unrelated political issues and will not be considered until after the election. Senator Collins' amendment will likely be under consideration when the extenders bill as a whole is take up again in November. Please keep watching for action alerts from the IAFC on the VRIRPA in November.

FEPP-FFP: In June, the Department of Defense (DOD) halted excess vehicle transfers to fire departments and cited concerns regarding compliance with EPA emissions regulations. However, on August 13, DOD announced that they would reverse this decision and resume transfers of vehicles and equipment. As of August 18, it appears that DOD fully restored the Federal Excess Personal Property Program (FEPP) and the Firefighter Property Program (FFP).

➤ Near Miss Update – Ms. Laura Bell, Near Miss Program Manager  
The Near Miss program thanks VCOS for all of its support. This year has focused on making upgrades to the website and database. Near Miss is now taking a multi-discipline approach to create a National Near Miss. Stop by the Near Miss booth on the expo floor and share some of your near miss experiences. There will also be sessions here at FRI on Near Miss.

➤ Shell Pipeline Update – Ms. Gweneyette Broussard, Sr. Legislative & Regulatory Representative, Shell Pipeline Company LP

Partnership with VCOS: Ms. Broussard reported that she is excited about the partnership with VCOS and appreciates the opportunity to attend this meeting and work with VCOS.

NASCAR event - October 26 in Martinsville, VA: The VCOS logo will be on the Shell #22 NASCAR. In addition, several VCOS members will attend the race and get special "hot passes" to the event.

API AOPL Emergency Response Strategy and Initiatives: Ms. Broussard provided an update on API AOPL initiatives (see attached PowerPoint).

➤ NFA Update - Dr. Denis Onieal, Superintendent of the National Fire Academy  
Dr. Onieal attended the meeting, but said he didn't want to take up much time on the agenda. He looks forward to talking with the VCOS board over breakfast while at FRI and will provide more updates then.

➤ Bereavement Uniform Program - Mr. Steve Cohen, President of the Lighthouse Uniform Company

- Chief Waters is VCOS liaison
- <http://bereavement.lighthouseuniform.com>
- A joint effort between the Lighthouse Uniform Company and America's firefighting community, with the shared goal of ensuring every firefighter is recognized and honored for their service with a dress uniform for their funeral, at no cost to the family.



- For more information, to donate or to arrange for a BUP uniform call 800-426-5225.

- Explorer Program - Chief Nyle Zikmund  
They are looking for partners to help with the fire service explorer program and need advocates for each state. Please help spread the word. They are creating monthly newsletters and just released their first one.

### **VCOS Business**

- For the Good of the Order – Chief Timothy Wall  
Chief Wall recognized those that have come off the board recently including Chiefs Wilson, Fulmer, Ray, and Lowden.
- Old Business – Chief Timothy Wall  
No other old business was discussed.
- New Business – Chief Timothy Wall

**Motion by Chief Jim Seavey and seconded by Chief Dan Eggleston to appoint Chief Wall as Chair, Chief Crutcher as Vice Chair, and Chief Windisch as Treasurer/Secretary. Motion carried.**

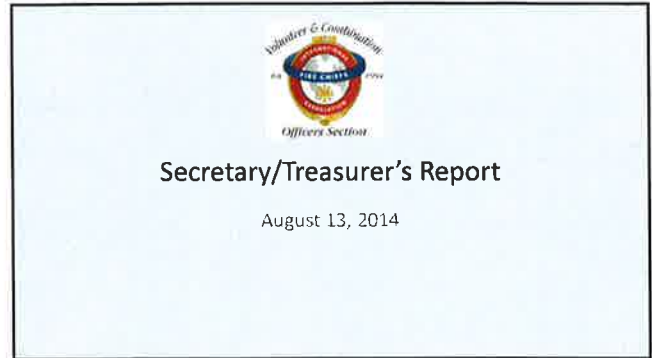
**Motion by Chief Jim Seavey and seconded by Chief Shane Crutcher to adopt the Bereavement Uniform Policy and Faces and Nations as an official VCOS partner and add their information on the VCOS website contingent on the approval of the IAFC. Motion carried.**

**Motion by Chief Jim Seavey and seconded by Chief Norvin Collins to create a taskforce of 3 board members and 3 section members to review the current VCOS exhibiting booth layout and policies and make recommendations back to the VCOS board. Motion carried.**


- Motion to Adjourn – Chief Timothy Wall

**Motion by Chief Jim Seavey and seconded by Chief Mike Vaughn to adjourn. Motion carried.**

The meeting adjourned at 4:25 PM.




**2013 Results**



- General Fund
  - Carryover from 2012 - \$217,000
  - Total revenue - \$70,000
  - Total expenses - \$94,000
  - Ending balance - \$193,000
- There was a conscious effort to have deficit spending
- Includes FROG, ISO & LTC – more info to come
- Policy is to retain a minimum of \$100,000 at year end

**2013 Results**



- Pierce Initiative Fund
  - Carryover from 2012 - \$121,000
  - Total revenue - \$40,000
  - Total expenses - \$42,000
  - Ending balance - \$121,000
- Policy is to retain a minimum of \$100,000 at year end

### 2013 Results



- Symposium Fund
  - Profit of \$80,000
- This was unexpected (budget was \$35,000) but due to cost controls, the new venue negotiated expenses and with great sponsor support.
- The amount was rolled into the General Fund in 2014

### 2013 Results



- VISION Fund
  - No Revenue
  - Loss of \$8,000
    - Expected project development costs

### 2014 Accounting Changes



- Modification were completed to create additional cost centers for improved revenue & costs tracking
  - General Fund (existing)
    - ISO Workshops (new)
    - LTC Workshops (new)
  - Pierce Initiative (existing)
    - BH&H (existing)
    - FROG (new)
  - VISION Fund (existing)

### 2014 Current Through June



- General Fund
  - Carryover from 2013 - \$265,000
  - Revenue - \$35,000
  - Expenses - \$48,000
  - Balance - \$252,000
- Pierce Initiative
  - Carryover from 2013 - \$121,000
  - Revenue - \$19,000
  - Expenses - \$9,000
  - Balance - \$131,000

### 2014 Current Through June



- ISO Workshops Fund
  - New account
  - Revenue - \$5,600
  - Expenses - \$1,700
  - Balance - \$3,900
- VISION Fund
  - No Revenue
  - Expenses - \$2,900

### Comments



- Continues to develop and distribute educational opportunities
- Continues to assure cost effective expenditures
- Continues to support various initiatives
  - NFFF – Tampa 2, Symposium
  - ISFSI – Video production
  - Diversity project work in progress
  - CFSI – Annual Dinner & participation
  - NFPA standards development
  - IAFC various task forces
  - Other Sections' partnerships
  - And more.....
- Financially sound



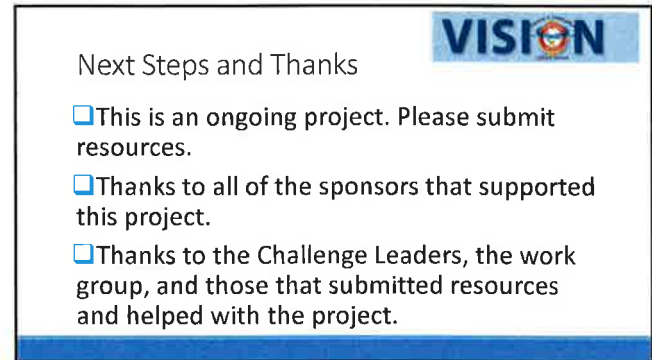
VISION Website

[WWW.VCOS.ORG/VISION](http://WWW.VCOS.ORG/VISION)



### Topics

- Capabilities & Competencies
- Community Relations
- Recruitment
- Retention
- Organizational Structure, Strategic & Financial Planning
- Legislation & Regulations
- Reputation Management
- Fire-based EMS





[www.vcos.org/vision](http://www.vcos.org/vision)



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## Timeline

Communication Training Exercises Learnings

Short Term < 1 yr  
Long Term 2-3 yrs

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## 2014 Tactics

- Communication
- Training
- Exercises
- Learnings

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## 2014 Communication Tactics

- Conduct meetings of the **API AOPL Emergency Response Advisory Board** to provide feedback to API/AOPL Leadership on key issues
  - Target: 2<sup>nd</sup> and 4<sup>th</sup> Quarters
- Develop an **API/AOPL Communication Plan** to provide map for API/AOPL outreach to various key emergency response organizations
  - Target: 2<sup>nd</sup> Quarter

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## 2014 Training Tactics

- Attend committee meetings of the **National Fire Protection Association (NFPA)** to request changes to **NFPA specific training codes** to mandate pipeline emergency training for first responders
  - Target: 1<sup>st</sup> thru 4<sup>th</sup> Quarters
- Develop and implement an **Online Industry Portal** to deliver 24/7 training to first responders
  - Target: 2<sup>nd</sup> Quarter

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## Industry Portal – Pipeline Emergencies


Awareness Course  
 Operations Course  
 Technician Course

<http://nasfm-training.org/pipeline>





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## 2014 Exercise Tactics




- Develop an **Emergency Response Recommended Practice** that provides guidance to API/AOPL members on preparedness and response
  - Target: 4<sup>th</sup> Quarter




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## 2014 Learning Tactics



- Conduct a **Forum** for emergency response organizations, agencies and industry
  - Target: 2<sup>nd</sup> Quarter
- **Exhibit and/or deliver emergency response Presentations and Workshops** at key conferences and meetings
  - Target: 2<sup>nd</sup> thru 4<sup>th</sup> Quarters
- Deliver **Media Articles** to emergency response organizations for their dissemination
  - Target: 2<sup>nd</sup> thru 4<sup>th</sup> Quarters



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## Benefits to Industry

- **Reaffirms** our commitment to safety and protecting our communities
- **Aligns** our members with stakeholder organizations
- **Builds** our functional relationships with emergency response organizations and agencies
- **Improves** our communication, preparedness and response (internally and externally)
- **Shares** our learnings and information





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