



## **MEMBER AND EMPLOYEE EXPECTATIONS**

### **EXPECTATIONS FOR ALL**

#### **LOOK LIKE A PROFESSIONAL**

- Uniform wear and care
- Grooming standards

#### **ACT LIKE A PROFESSIONAL**

- Zero tolerance for hazing, harassment, discrimination, and retaliation
- Always treat our people with respect and dignity
- Always treat the public with respect and dignity
- Set a good example for yourself and GFD

#### **PERFORM LIKE A PROFESSIONAL**

- Always do your best
- Train to maintain operational proficiency
- Look for ways to add value
- Know your job and do your job

#### **EMERGENCY OPERATIONS**

- Keep it simple – basic strategy and tactics
- Officers – give a good size-up
- Communications should be succinct (expressed clearly in few words)
- Be a team player
- BE SAFE

#### **TRAINING**

- Train to meet the needs of your crew
- Train to meet the needs of the district and season
- Include everyone and make it interesting
- Inform me of what you are doing so I can attend when appropriate

#### **FIRE PREVENTION**

- Assist the Inspection team when possible
- Use emergency incidents as opportunities to pre-fire plan