



New Volunteer Recruitment and Retention Resources



Chief 101: Executing Your Leadership Role

You are a new Chief-level Officer. Now what?

The Connecticut Fire Chiefs Association (CFCA), in partnership with the IAFC, developed an [online course](#) designed to help chiefs in volunteer fire departments effectively execute the roles and responsibilities of a leadership position. The course will take up to two hours to complete and includes interactive quizzes and videos on topics such as:

- Understanding and balancing your responsibilities
- Supervising your team
- Overseeing the department
- Managing the budget

Create or log into your [IAFC Academy/Helix account](#) to access the Chief 101 online training.

Chief's A-RIT

Administrative Rapid Information Tool

The [Chief's A-RIT](#) (Administrative Rapid Information Tool) is an interactive, digital resource guide that delivers education, training and guidance on administrative tasks in the volunteer fire service.

It includes resources to help you understand and perform the nonoperational aspects of running a volunteer fire department.

The guide's topics include:

- Community Engagement
- Leadership
- Finance
- Personnel

You can create your own customized handbook specific to your administrative needs. This allows you to track and continue your progress.

Create your own personalized [A-RIT online](#) using your IAFC member account or creating an A-RIT login.

Coming Soon! Volunteer Administrative Leadership Series

This [online course](#) covers many areas pertinent to the volunteer fire service's administrative roles.

Designed with the volunteer in mind, there are ten hours of online learning modules in the following areas:

- Leadership through Engagement
- Records Management
- Finance
- Recruitment and Retention

For those who desire a more interactive experience and an opportunity to expand their knowledge, instructor-led classes are also available to become certified Recruitment Retention Coordinators.

Create or log into your [IAFC Academy/Helix account](#) to access the Volunteer Administrative Leadership Series.



The Volunteer of the Future Training Series

[The Volunteer of the Future Training Series](#) includes three one-hour, web-based trainings to offer a new perspective on how to recruit and retain volunteers from diverse backgrounds, create a culture in the firehouse that accepts these members and create an environment of inclusion to help the volunteer fire service thrive for years to come.

Create or log into your [IAFC Academy/Helix](#) account to access the Volunteer of the Future online training.

The State of the Volunteer Fire Service Report

This [report](#) provides a solutions-based framework that offers combination and volunteer departments a means to improve their leaderships' ability to recruit, retain and manage the volunteers of the future.

This report was developed from a National Summit that brought together many national fire service interest groups to think in a new and open way about the future of the volunteer fire service and how we can get to that future.

Access The State of the Volunteer Fire Service Report at iafc.org/nationalvws.

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To see the various services VWS offers to volunteer/combination departments, visit iafc.org/vws.